Data Quality Improvement

Unit 11.1: Impact of Poor Data Quality

Component 12/Unit 11

Health IT Workforce Curriculum Version 1.0/Fall2010

Objective

At the end of this segment, the student will be able to:

• Discuss the impact of poor data quality on quality measurement

Component 12/Unit 11

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Data and Healthcare (AHIMA) Quality Accreditation Payment Research Legal Component 12/Unit 11 Health IT Worldforc Curriculum Version 1.0/Falth200

Poor data attributes can lead to error

Drug doses in children are often based on the child's weight. If an incorrect weight is entered into the electronic health record, this can result in overdosing or under-dosing. Neonates are especially vulnerable due to rapidly changing body weight.

Component 12/Unit 11

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Impact of Poor Data Quality

- Threats to quality and safety
- · Patient and staff dissatisfaction
- Increased operational cost
- · Less effective decision-making
- Reduced ability to make and execute strategy

Component 12/Unit 11

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"Begin with the End in Mind"



Component 12/Unit 11

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Business Case for Data Quality Certified Electronic Information Exchange Care Outcomes Meaningful Use/Financial Viability Component 12/Unit 11 Health IT Workforce Curriculum Version 1.0/Fal22100 7